



### Client – Practitioner Information

**Name:**

**DOB:**

**Address:**

**Email:**

**Mobile number:**

**Doctor's name/contact info:**

**Payment:** All payments for appointments are due 48 hours prior to booking to confirm session. Any payment not received cannot guarantee appointment being kept free.

#### Cancellation fees:

I operate a 24 hour cancellation fee policy. Therefore if you cancel your appointment with less than 24 hours notice I will be unable to offer your session to someone else and the full price of the session will be held.

If you need to reschedule please do so either by letting me know on the phone or via text/email or you can rebook using the email that is sent out to you and generated by Gettimely my operating system.



#### Data protection:

All information that you provide me with is only for my use and not shared with anyone unless I have your written permission. Every once in a while I will write up a case for academic purposes and would contact the client personally to ask them for approval. In this case names would be changed. My full data protection policy is on my website and on the booking system.

I offer customers the chance to be added to my newsletter subscription list. Please tick the opt-in box below to be added to my list



#### Remedies:

I try to keep remedies as affordable as possible. Replacement remedies can be collected between appointments free of charge if a follow up is booked and paid for.

Additional remedies are £5 per sachet/bottle.

Homeobotanicals are £17 per bottle.

Postage and packaging is £4 per package

#### Weleda products:

I am committed to providing you with products that I believe to be of the highest quality so only recommend skincare that I will personally give you a 30 day money back guarantee on should you not be happy. This is only guaranteed if you purchase through my webshop [www.weleda-advisor.co.uk/shop/joannepermaul](http://www.weleda-advisor.co.uk/shop/joannepermaul)

**Online Sessions:**

These will be held via zoom and a link will be sent out to you prior to the session. These sessions are not recorded for your confidentiality. If you do not have zoom then please state if you prefer Skype or WhatsApp video call instead. Remedies will then be posted out within 24 hours to you.

**My commitment is supporting you on your journey to a healthier, happier you. I can only do my part, which is the consultation and the prescription of remedies. You will need to take responsibility for taking them and for making any lifestyle changes that are suggested.**

**I try to reply to all calls, texts and emails within a 24 hour time period, but every now and again life happens so do allow for human error!**

Signed: *Jo Permaul*

Patient: \_\_\_\_\_